

Managed Service Highlights:

“One-stop-shop” service includes deployment, central management and support of corporate guest access networks.

Extensive security and authentication features for protection of enterprise networks.

Comprehensive 24/7 toll free help desk for network end users.

Flexible content and access control for customized guest access wireless networks.

Powerful management and reporting tools to gauge guest access network efficiencies.

DataValet Guest Access Managed Services

Enabling secure, controlled visitor-based networks for corporate enterprises.



With the growth of wireless networking, offering visitors' Internet access has become a necessity. Guests, contractors, vendors, business partners, and other temporary users require and expect certain level of network access within organizations that they visit. **DataValet (DV) Guest Access Managed Services** provides enterprises with the ability to provide flexible, easy to use, self-provisioning network access for visitors or mobile workers while at the same time maintaining the highest level of control, security and manageability within their corporate infrastructure. DV Guest Access Managed Services provide an end-to-end solution including the deployment, equipment, network management and help-desk support to build visitor-based networks for enterprises. Unique technology is included to enable a range of authentication, billing, content control and security options so that enterprises can tailor their visitor-based network according to their business requirements. With over a decade of industry experience building and managing customer wireless and wired networks, DataValet has the expertise to help lower costs, improve operational efficiencies and alleviate strain on local IT resources for enterprises looking to provide guest-access networks.

Turn-key managed service for guest access networks

DV Guest Access Managed Services provide end-to-end solutions including the deployment, equipment, network management and help-desk support. There is no need for extensive on-site dedicated technical resources to support the DataValet guest-access network, with all technical support, end user help and management being done from a central remote location at the DataValet Network Operating Center. Over the long term, the cost of maintaining the DataValet solution is minimal and service management hassle-free for the enterprise.

Offloading the cost of supporting end users with 24x7 call center

Connecting to a DataValet guest access network is as simple as turning on your computer, no extra configuration required. Easy connectivity means less questions and headaches for visitor-based network providers. Any questions that do arise can be diverted to the 24x7 DataValet central help desk.

Powerful security features to protect visitor-based networks and internal networks.

When creating a wi-fi network or visitor-based network within a facility, one of the main concerns is ensuring that the network is not compromised or become an entry point into the existing network for hackers. DV Guest Access Managed Services' security features include the highest grade security technology available to create both secure end user connections and ensure impermeable internal networks. These services also include unique authentication methods which can integrate with enterprise databases to instill end-user traceability and identify and block out potential malicious users. Multi-threat features including Anti-SPAM and virus protection ensure that the network's integrity is maintained. To reinforce end-user awareness and responsibility, all security rules, terms and conditions can be outlined on a customizable sign-on page for acceptance by the users before connecting to the service.

Flexible network control for the enterprise

DV Guest Access Managed Service includes a number of features which enable the enterprise to manage the end user experience, simplify connectivity and customize their wireless network. Content can be controlled and customized according to business requirements. Multiple authentication methods, including self-provisioned user credentials, access tokens, time based passwords or sponsored access, can be used across the network according to different zone requirements.

DataValet Guest Access Managed Services...

Facilitating network administration through self-provisioning features

Industry research indicates that password management issues costs many IT departments upwards of \$200 per user annually (IDC). Related research also shows that 40% of all IT help desk calls are password related (IDC). The DV Guest Access Managed Services solution helps eliminate these issues by automating end user passwords and security certificate distribution through a simple web-based process. This process is run by a powerful centralized authentication server in the DataValet network operating center providing trusted security with a range of security options depending on the network needs.

Extensive management and reporting capabilities

DV Guest Access Managed Services offer enterprises powerful management of their guest-access networks via the web-based DataValet Service Management (SMP). Using the SMP, enterprise network administrators can have control over the network anytime, anywhere. Multiple locations can be managed through a common interface. DV Guest Access Managed Services also include extensive reporting tools, allowing enterprises to gauge usage trends, service effectiveness and ROI. The reporting tools can be used to create professional-looking usage reports for single or multiple locations.

Providing a pool of expertise and professional services to support business initiatives

DataValet has been building, managing and supporting wireless and wired visitor-based networks successfully for the past 10 years in literally thousands of sites. DV Guest Access Managed Services are backed by a vast resource bank of in-house technical certified professionals, wireless engineers, project managers, technology consultants and marketing experts. With these resources at their disposal, DataValet has the expertise to align enterprise business objectives with the latest developments in wireless, wired and security technologies and build the full-featured visitor-based network to supports these objectives.

Part of DataValet Managed Service Portfolio

DV Guest Access Managed Services are part of the DataValet Managed Services portfolio. The DataValet Managed Services provides an extensive family of managed services to offload the responsibilities of provisioning, day-to-day management and end-user support of customer premise-based wireless or wired networks. With over a decade of solid industry experience in building and managing customer networks, DataValet has the expertise to provide an array of value-added services to help lower costs, improve business efficiencies and alleviate strain on local IT resources. DataValet Managed Services span from one time services such as consulting, network design and implementation to full-scale services such as WLAN management and optimization, regulatory compliance and end-user support.

